

A woman with dark curly hair, wearing a white lab coat and blue gloves, is working in a laboratory. She is holding a pipette and looking intently at it. The background shows laboratory shelves with various equipment and supplies.

Type 2 PSP Interim survey – focus group findings

Overview

- Instructions easy to understand and follow
- Interested in the process
- Dummy questions used – but wording them key

Introduction

- Too long
- Don't need info on the ordering
- What will happen next can move to end
- Need key information only:
 - what the survey is
 - what they need to do
 - why it matters

Questions (note dummy questions used)

- Wording pitched too high
- Use of brackets confusing
- References to specific treatments/procedures/conditions confusing – use common terms
- Ethnicity options confusing

Appearance

- View on layout of questions split 50:50
- Light blue text hard to read – change to black
- Next steps detailed at end of survey